



**crawford's**  
pharmacy



New Webster pack form

**Patient Details**

Patient name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_ DOB: \_\_\_\_\_

Medicare: \_\_\_\_\_

Concession/Safety Net  
number: \_\_\_\_\_

**Alternative contact person**

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

Relationship: \_\_\_\_\_

**Account**

Self or Other \_\_\_\_\_ Contact \_\_\_\_\_

Email account Y/N? \_\_\_\_\_

Homecare package Y/N? Provider: \_\_\_\_\_

**Checklist:**

Patients medication list from GP: Y/N

All current medications from home: Y/N

When is webster pack to start: \_\_\_\_\_

Pick up or Delivery(which day): \_\_\_\_\_

Is the patient enrolled in script management with their doctor's clinic? (this allows us to fax prescriptions when needed): Y/N

Current Doctor: \_\_\_\_\_

Patient's safety net print out: Y/N

Previous Pharmacy: \_\_\_\_\_

Extra Information:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



## General Information and conditions for Webster Pack Clients:

- **Fees:** Once of charge \$10 set up fee and then \$5.00 per week (if you have a home care package, we may be able to charge your provider)
- **Delivery:** FREE in the Ballarat region
- All medications and over the counted items are also to be paid for after 30 days.
- Prescription requests will be faxed to the doctor as required. However, if the doctor wishes to see you or won't write the prescription it is your responsibility to obtain the required prescriptions for packing.
- Most doctor surgeries now require a patient to be registered in their script management program for us to fax the doctor prescription requests. This is a fee charged by the surgery. Please contact your doctor surgery to organise this.
- Webster Pack customers are provided with an account for prescription items of up to \$250 which is due 30 days after supply. Failure to pay account may result in service being suspended.
- For patients referred by the hospital – we require a discharge prescription as well as acknowledgement that they must book in to see their GP for Webster packing to continue.
- Delivery is also available free of charge within the Ballarat area – a day will be allocated depending on location.
- All new Webster pack patients are required to pay for their Webster pack medications on first collection.
- If there are changes required for the Webster pack, we require a letter from the doctor as well as the current Webster pack for it to be updated. All changes to medication require no less than 2 hours' notice and will be available weekdays and up to 11 am on Saturday.

### Payment options:

- In person at Crawford's Pharmacy 1342 Sturt St, Ballarat or we can come to you to collect payment if required
- Over the phone: (03)53 322658 via credit card
- Payment by cheque
- Direct account transfer to
  - Crawfords Pharmacy
  - BSB- 083532
  - Account- 621648221

### Centrepay

- Centrepay is free service to pay your pharmacy bill as regular deductions from your Centrelink payments
- Please have a chat with us before you decide on this option so we can quote an approximate cost per week.
  - Crawford's centrepay number: 555071725B

## Crawford's Pharmacy

**Address: 1342 Sturt St, Ballarat, Vic. 3350**

**Ph:53322658**